

Job Summary and Requirements

Position Title	Auto Mechanic
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Position Purpose
Mowasalat Vision & Mission are “Building community through agile transport solutions by connecting Qatar safely and sustainably”.
Purpose: The Auto Mechanic will provide efficient and timely automotive repair services, ensuring customer satisfaction & vehicle safety.

Key Responsibilities
Inspect & diagnose mechanical problems using diagnostic equipment, connecting vehicles to scan tools, running tests, analyzing data, and troubleshooting problems
Identify & replace faulty mechanical components, inspecting engines, transmissions, brakes, and suspension systems, removing & replacing damaged parts, and testing replaced components
Perform routine maintenance tasks, checking vehicle schedules, performing oil changes, rotating tires, inspecting brakes, and documenting maintenance
Conduct comprehensive vehicle inspections, performing visual & functional checks, test-driving vehicles, and documenting finding
Develop & implement repair plans, review inspection findings, research options, create plans, communicate with customers, and implementing repair
Collaborate with team members, share information, ask for assistance, provide support, review work, and document collaboration
Maintain accurate records of repairs, updating vehicle histories, recording maintenance, and reviewing records
8. Stay up to date with manufacturer updates, attend training sessions, read industry publications, participate in online forums, and updating knowledge
Provide excellent customer service, communicating effectively, listening to concerns, addressing issues, providing solutions, and following up
Ensure compliance with safety protocols, wearing personal protective equipment, following procedures, ensuring proper ventilation, disposing of hazardous materials, and documenting compliance

Minimum Required Qualifications, Certificates & Skills	
Qualifications (e.g., Education)	High school diploma or equivalent post-secondary education in automotive repair
Work Experience (e.g., Number of years and field / role)	2+ years in automotive repair
Certificates & Trainings	Automotive Service Excellence (ASE) Certification, National Institute for Automotive Service Excellence (ASE) Master Technician or equivalent is a plus
Skills	Strong understanding of Diagnostic & Problem-Solving, Mechanical Repair & Maintenance and Communication & Customer Service